

REGISTRATION BOOKLET



15TH NATIONAL CONFERENCE ON CHILD ABUSE & NEGLECT

SUPPORTING PROMISING PRACTICES & POSITIVE OUTCOMES:
A SHARED RESPONSIBILITY

April 18-23, 2005
Sheraton Boston Hotel
Boston, Massachusetts

About the Children's Bureau

The oldest Federal agency with legislative responsibility for children, the Children's Bureau assists States in the delivery of child welfare services – services designed to protect children and strengthen families. Its current mandate includes responsibility for the coordination of child abuse and neglect programs. Located within the United States Department of Health and Human Services' Administration for Children and Families, Administration on Children, Youth and Families, the mission of the Children's Bureau is to provide for the safety, permanency, and well-being of children and families through leadership, support for necessary services, and productive partnerships with States, Tribes, and communities.

The Office on Child Abuse and Neglect

The Office on Child Abuse and Neglect (OCAN) was established within the Children's Bureau to provide leadership in the field of child maltreatment and in the prevention of abuse and neglect. While the primary responsibility for responding to cases of child maltreatment rests with State and local agencies, OCAN serves as the national focal point for child abuse and neglect policy. The agency oversees interagency collaborative efforts, including interagency agreements; sponsors national conferences; and leads special initiatives related to child abuse and neglect. OCAN, the principal Federal coordination point for all activities related to ensuring the safety of children at risk, supports prevention activities through the Community-Based Child Abuse Prevention (CBCAP) Program and promotes improvements in Child Protective Service (CPS) systems. In coordination with the Department of Justice, OCAN also assumes responsibility for building networks for family support and prevention through the Children's Justice Act.

Conference Offerings

The 15th National Conference on Child Abuse and Neglect invites participants to choose from a broad mix of interactive educational sessions as various disciplines and perspectives join together to discuss policy, research, program, and practice issues concerning the prevention, intervention, and treatment of child abuse and neglect. *Supporting Promising Practices and Positive Outcomes: A Shared Responsibility*, the Conference theme, emerges as central to all sessions.

Once again the National Conference on Child Abuse and Neglect will offer excellent opportunities for promoting new working relationships, exchanging cutting-edge information on research, and reviewing practice issues and model programs for the diverse professional and voluntary populations who attend. Conference offerings include: Pre-Conference Seminars, Plenary Sessions, Mini-Plenary Sessions, Skills Seminars, Workshops, and Roundtables. The addition of Experiential Learning Opportunities gives participants a unique means to gain knowledge and insight into local history, culture, and practice issues.

Subsequent pages of the Registration Booklet provide Conference details and describe a sampling of Conference offerings. We welcome and encourage you to take advantage of the excellent Conference offerings available to participants throughout the week!



CONFERENCE SPONSORS

National Sponsor

*Office on Child Abuse and Neglect, Children's Bureau, Administration on Children, Youth and Families,
Administration for Children and Families, U.S. Department of Health and Human Services*

National Co-Sponsors

<i>Administration on Developmental Disabilities</i>	<i>Freddie Mac Foundation</i>
<i>American Academy of Pediatrics</i>	<i>Head Start Bureau, Administration on Children, Youth and Families</i>
<i>American Bar Association, Center on Children and the Law</i>	<i>Health Resources and Services Administration</i>
<i>American Humane Association, Children's Division</i>	<i>National Alliance of Children's Trust and Prevention Funds</i>
<i>American Nurses Association</i>	<i>National Association of County Human Services Administrators</i>
<i>American Professional Society on the Abuse of Children</i>	<i>National Association of Social Workers</i>
<i>American Psychological Association</i>	<i>National Child Abuse Coalition</i>
<i>American Public Health Association</i>	<i>National Council of Juvenile & Family Court Judges</i>
<i>American Public Human Services Association</i>	<i>National Exchange Club Foundation for the Prevention of Child Abuse</i>
<i>Annie E. Casey Foundation</i>	<i>National Fatherhood Initiative</i>
<i>Association of University Centers on Disabilities</i>	<i>National Head Start Association</i>
<i>Black Administrators in Child Welfare</i>	<i>National Indian Child Welfare Association</i>
<i>Boys & Girls Clubs of America</i>	<i>National Network for Youth</i>
<i>Center for Mental Health Services, Substance Abuse and Mental Health Services Administration</i>	<i>National Respite Coalition</i>
<i>Center for Substance Abuse Prevention, Substance Abuse and Mental Health Services Administration</i>	<i>Office of Juvenile Justice and Delinquency Prevention, U.S. Department of Justice</i>
<i>Center for Substance Abuse Treatment, Substance Abuse and Mental Health Services Administration</i>	<i>Office of Refugee Resettlement, Administration for Children and Families</i>
<i>Child Care Bureau, Administration on Children, Youth and Families</i>	<i>Parents Anonymous, Inc.</i>
<i>Child Welfare League of America</i>	<i>Prevent Child Abuse America</i>
<i>Coalition for Asian American Children and Families</i>	<i>Safe and Drug-Free Schools Program, Office of Elementary and Secondary Education, U.S. Department of Education</i>
<i>Committee for Hispanic Children and Families</i>	<i>Substance Abuse and Mental Health Services Administration</i>
<i>Council on Social Work Education</i>	<i>The Center for Community Partnerships in Child Welfare</i>
<i>Family Advocacy Program, U.S. Department of Defense</i>	
<i>Family and Youth Services Bureau, Administration on Children, Youth and Families</i>	



About the Local Host Agency

Massachusetts Society for the Prevention of Cruelty to Children

Incorporated in April 1878, the Massachusetts Society for the Prevention of Cruelty to Children (MSPCC) is one of the oldest child welfare agencies in the United States. MSPCC, a private, nonprofit society, protects and promotes the rights and well-being of children and families. Prevention of child abuse is the focus of the Society's interventions. As a statewide social service and public advocacy agency, MSPCC offers a wide array of direct services, ranging from its child abuse prevention and intervention programs to adoption and clinical treatment throughout 25 locations across the Commonwealth.

Local Co-Sponsors

AFC Mentoring

Associated Early Care and Education, Inc.

Associated Industries of Massachusetts

Big Brothers of Massachusetts Bay

Boston College Graduate School of Social Work

Boston Public Health Commission

Boston University School of Social Work

Boys and Girls Clubs of Boston

Brandeis University, The Heller School for Social Policy and Management

Cambridge Family and Children's Service

Casey Family Services

Child Welfare League of America, New England Region Office

Children's Advocacy Center of Suffolk County

Children's Friend, Inc.

Children's Hospital Boston, Child Protection Team

Children's League of Massachusetts

Children's Services of Roxbury, Inc.

City of Boston, Office of Mayor Thomas M. Menino
Commonwealth of Massachusetts

- Department of Mental Health
- Department of Social Services
- Governor's Commission on Sexual and Domestic Violence
- Legislative Children's Caucus
- Massachusetts District Attorneys Association
- Massachusetts Office for Victim Assistance
- Office of Attorney General Tom Reilly
- Office of Governor Mitt Romney
- Office of Middlesex District Attorney Martha Coakley
- Office of Norfolk District Attorney William R. Keating
- Office of Suffolk County District Attorney Daniel F. Conley

Communities for People, Inc.

Eliot Community Human Services

Family Service of Greater Boston

Germaine Lawrence, Inc.

Jane Doe, Inc.

Judge Baker Children's Center

Key Program, Inc.

Lutheran Community Services of Southern New England

Massachusetts Adoption Resource Exchange, Inc.

Massachusetts Advocates for Children

Massachusetts Children's Alliance

Massachusetts Children's Trust Fund

Massachusetts Citizens for Children

Massachusetts General Hospital, Child Protection Consultation Team

National Association of Social Workers, Massachusetts Chapter

New England Association of Child Welfare Commissioners and Directors

Parent/Professional Advocacy League

Salem State College School of Social Work

Simmons College School of Social Work

The Health Foundation of Central Massachusetts, Inc.

The Home for Little Wanderers

The Mentor Network

Tufts University Center for Children

United Way of Massachusetts Bay

University of Massachusetts Children's Medical Center, Child Protection Program

ValueOptions/Commonworks

WCVB-TV

You, Inc.

CONFERENCE AT A GLANCE

MONDAY, APRIL 18, 2005

- 10:00 a.m. - 6:00 p.m. Registration
- 12:00 p.m. - 4:00 p.m. Special Event: Boston Marathon Viewing
- 1:30 p.m. - 5:00 p.m. Pre-Conference Seminars

TUESDAY, APRIL 19, 2005

- 6:30 a.m. - 7:30 a.m. Fitness Walk
- 8:00 a.m. - 6:00 p.m. Registration
- 8:30 a.m. - Noon Pre-Conference Seminars
- 9:00 a.m. - 1:00 p.m. *Experiential Learning Opportunity: Families First Health & Support Center at the Community Campus*
- 12:00 p.m. - 1:30 p.m. Lunch on Your Own
- 1:00 p.m. - 5:30 p.m. Exhibit Hall Open
- 1:30 p.m. - 5:00 p.m. Pre-Conference Seminars
- 6:00 p.m. - 7:30 p.m. Opening Plenary
- 7:30 p.m. - 9:00 p.m. Conference Reception

WEDNESDAY, APRIL 20, 2005

- 6:30 a.m. - 7:30 a.m. Fitness Walk
- 8:00 a.m. - 6:00 p.m. Registration
- 8:30 a.m. - 5:30 p.m. Exhibit Hall Open
- 9:00 a.m. - 10:30 a.m. Plenary II
- 10:30 a.m. - 11:00 a.m. Break
- 11:00 a.m. - 12:30 p.m. Mini-Plenary, Workshops, & Roundtables
- 12:15 p.m. - 5:15 p.m. *Experiential Learning Opportunity: 6th Annual Boston Provider Exposition and Family Resource Day*
- 12:30 p.m. - 2:00 p.m. Lunch on Your Own
- 2:00 p.m. - 3:30 p.m. Workshops
- 2:00 p.m. - 5:30 p.m. Skills Seminars
- 3:30 p.m. - 4:00 p.m. Break
- 4:00 p.m. - 5:30 p.m. Workshops
- 6:00 p.m. - 9:00 p.m. *Special Event: North End Experience*
- 6:00 p.m. - 9:00 p.m. *Special Event: Ghosts & Gravestones*

THURSDAY, APRIL 21, 2005

- 6:30 a.m. - 7:30 a.m. Fitness Walk
- 8:00 a.m. - 6:00 p.m. Registration
- 8:30 a.m. - 5:30 p.m. Exhibit Hall Open
- 9:00 a.m. - 10:30 a.m. Plenary III
- 10:30 a.m. - 11:00 a.m. Break

THURSDAY, APRIL 21, 2005 (continued)

- 10:45 a.m. - 2:30 p.m. *Experiential Learning Opportunity: Medford Family Network of the Medford Public Schools*
- 11:00 a.m. - 12:30 p.m. Mini-Plenary, Workshops, & Roundtables
- 11:00 a.m. - 1:30 p.m. *Experiential Learning Opportunity: Suffolk County Family Justice Center/Children's Advocacy Center of Suffolk County*
- 12:30 p.m. - 2:00 p.m. Lunch on Your Own
- 2:00 p.m. - 3:30 p.m. Workshops
- 2:00 p.m. - 5:30 p.m. Skills Seminars
- 3:30 p.m. - 4:00 p.m. Break
- 4:00 p.m. - 5:30 p.m. Workshops
- 6:00 p.m. - 8:00 p.m. *Special Event: Walking Tours of Boston: Boston by Foot*
- 6:00 p.m. - 9:00 p.m. *Special Event: Boston Harbor Boat Cruise*
- 6:00 p.m. - 9:00 p.m. Commissioner's Award Ceremony

FRIDAY, APRIL 22, 2005

- 6:30 a.m. - 7:30 a.m. Fitness Walk
- 8:00 a.m. - 6:00 p.m. Registration
- 8:30 a.m. - 5:30 p.m. Exhibit Hall Open
- 9:00 a.m. - 10:30 a.m. Plenary IV
- 10:30 a.m. - 11:00 a.m. Break
- 11:00 a.m. - 12:30 p.m. Mini-Plenary, Workshops, & Roundtables
- 12:30 p.m. - 2:00 p.m. Lunch on Your Own
- 2:00 p.m. - 3:30 p.m. Workshops
- 2:00 p.m. - 5:30 p.m. Skills Seminars
- 3:30 p.m. - 4:00 p.m. Break
- 4:00 p.m. - 5:30 p.m. Workshops
- 6:00 p.m. - 7:30 p.m. *Special Event: Boston Duck Tour*
- 6:00 p.m. - 10:00 p.m. *Special Event: Faneuil Hall Experience*

SATURDAY, APRIL 23, 2005

- 8:00 a.m. - 10:00 a.m. Registration
- 9:00 a.m. - 10:30 a.m. Workshops
- 9:00 a.m. - 12:30 p.m. Skills Seminars
- 10:30 a.m. - 11:00 a.m. Break
- 11:00 a.m. - 12:30 p.m. Workshops
- 1:00 p.m. - 3:30 p.m. Closing Luncheon

PRE-CONFERENCE SEMINARS

Pre-Conference Seminar A

Monday, April 18, 2005
1:30 p.m. - 5:00 p.m.

Critical Incident Stress for Child Welfare Workers: What Is It and What Can Be Done?

Michael Weuste, M.S.W., George Williams School of Social Work, Aurora University and Joseph Becerra, M.S.W., Illinois Department of Child and Family Services

Introducing the concept of critical incident stress, the seminar strives to increase participant knowledge of what incidents may cause such stress, to identify symptoms, to create an awareness of individual and group interventions, and to highlight steps to prevent critical incident stress. Presenters report the findings of a quantitative and qualitative research project with thirty child protection workers in Northern Illinois. The study found that these workers do experience critical incident stress (also known as secondary or vicarious trauma) and that crisis intervention contributed to a marked reduction in symptoms. The seminar includes a discussion of the child welfare system as a culture and the barriers as well as opportunities it presents to addressing these significant issues for child welfare workers.

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Pre-Conference Seminar B

Monday, April 18, 2005
1:30 p.m. - 5:00 p.m.

A Therapist's Role in Child Abuse Investigations

Tammy Ohm, L.P.C., N.C.C., Childhelp Children's Center; Michele Becker, C.I.S.W., Childhelp Children's Center; and Duane Armitage, Phoenix Police Department

To help coordinate efforts of therapists and investigators in child abuse investigations, this Pre-Conference Seminar discusses the process of the investigation and treatment in the context of working collaboratively to promote positive legal and psychological outcomes for child victims of abuse. Uniquely designed from an investigative perspective, the session strives to enhance the therapist's understanding of child abuse investigations and their impact on the child and on treatment issues. At the same time, the investigator benefits from a better understanding of the role of the child's therapist as a source of information, thus serving to enhance the investigator's case. Presenters demonstrate how to successfully incorporate the mental health professional into the investigation.

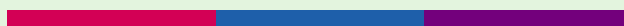
Pre-Conference Seminar C

Monday, April 18, 2005
1:30 p.m. - 5:00 p.m.

Identifying and Serving Child Victims of Trafficking

Susan Krehbiel, Lutheran Immigration and Refugee Service; Julianne Duncan, UCCB/Migration and Refugee Services; Margaret MacDonnell, Lutheran Immigration and Refugee Service; Mary Bartholomew, Lutheran Community Services of Southern New England; Melynda Barnhart, Esq., Arizona League to End Regional Trafficking; and Patti Grogan, Florida Department of Children and Families

Several speakers representing the fields of child welfare, law enforcement, and legal advocacy consider the remarkable collaboration necessary to meet the complex needs of child victims of trafficking. This seminar focuses on desirable systemic and emergency responses on the part of programs funded at local, state, and federal levels to maximize resources available for the child's protection. The presentation enables participants to develop the skills necessary to



identify and serve child victims of trafficking and thereby to generate new awareness and knowledge. Presenters also facilitate dialogue to concentrate on innovative, holistic, and collaborative approaches to providing an effective continuum of care for child victims that reflect best practices.

Pre-Conference Seminar D

*Tuesday, April 19, 2005
8:30 a.m. - 12:00 p.m.*

Family Group Decision Making: A Rich Partnership Between Families and Systems

Leslie Wilmot, M.S.S.W., American Humane Association

Close to 150 U.S. communities now implement family group decision making (FGDM) initiatives, a significant increase from the five communities identified in a 1995 survey on innovative practices and system reform conducted by the American Humane Association. Due to the burgeoning interest in this approach, seminar presenters provide a historical overview of FGDM together with philosophies embodied in its practice, as well as define terms, describe FGDM models and processes, and discuss approaches to creating and sustaining partnerships with families and within communities and steps to beginning implementation strategies. The seminar includes stimulating training exercises to challenge participants to fully consider the potential positive outcomes of this approach.

Pre-Conference Seminar E

*Tuesday, April 19, 2005
8:30 a.m. - 12:00 p.m.*

Supervision Strategies to Optimize Problem-Solving, Healthy Boundaries, and Productive Interaction

Lory Britain, Ph.D.; Sharri Da Silva, M.S.; and JoAnna Byford, M.S., Relief Nursery, Inc.

Interactive in its approach, this Pre-Conference Seminar showcases the most recent Professional Development Module on Supervision created by the training program of a nationally recognized comprehensive child abuse prevention agency for high risk families of young children. Utilizing a reflective supervision paradigm and strategies, the seminar connects this approach to frontline worker retention, stress management, burnout prevention, secondary trauma levels, and positive outcomes for children and families. Presenters share with participants the stages to developing an agency culture of reflective supervision and accompanying relevant tools of support.

Pre-Conference Seminar F

*Tuesday, April 19, 2005
8:30 a.m. - 12:00 p.m.*

Family Drug Treatment Courts: Models and Outcomes

Sharon Boles, Ph.D., Children and Family Futures; and Nancy Young, Ph.D., National Center on Substance Abuse and Child Welfare

The family drug treatment court (FDTC) approach involves court-based collaborations created to protect children from abuse and neglect; the provision of alcohol and other drug treatment; and safe, timely, and permanent homes for children. Presenters discuss various FDTC models, focusing on the development of family drug treatment courts, planning and implementation issues, and innovative practices. Other issues to be discussed include training and practice changes that occur in the child welfare and substance abuse realms as a result of the creation of a FDTC; the importance of collaboration; and the complexities of cross-system data collection and outcome monitoring. The seminar concludes with preliminary outcome findings from several FDTC models, including the Sacramento Dependency Drug Court.



Intervening with Batterers: A Child Protection Service Imperative

David Mandel, Non-Violence Alliance

The presenter leads participants in an exploration of how child protection agencies can improve their capacity to address the risk that batterers represent to children and families. By providing alternative strategies for intervening in domestic violence cases, an agency can avoid unnecessarily re-victimizing the adult victim and shift the responsibility for the risk to the children onto the person creating that risk. Following a review of efforts in Connecticut to improve Child Protection Service (CPS) response to domestic violence perpetrators, the seminar provides participants with the opportunity to examine CPS practice in their own agencies, to discuss barriers to implementing batterer intervention strategies, and to identify concrete steps to achieving system change.

*Pre-Conference Seminar H**Tuesday, April 19, 2005**1:30 p.m. - 5:00 p.m.*

Strengthening Child Protection Systems Through Parent Leadership

Meryl Levine, M.S.S.A.; Lisa Pion-Berlin, Ph.D.; and Pamela Maxwell, Parents Anonymous, Inc.

Introducing a groundbreaking Parent Leadership Training Model, this seminar presents proven strategies for recruiting, training, and supporting parents in leadership roles within the child protection system. Presenters showcase the success of the project in one county child protection department, highlighting the process of establishing a Parent Leadership Task Force composed of parents, administrators, and frontline social workers; strategies to support parents as effective change agents within the child protection system; and various ways child protection staff partner successfully with parents. Initial project evaluation findings demonstrate that parents gain new leadership skills and actively participate in a wide range of leadership roles when involved in the child protection system.

*Pre-Conference Seminar I**Tuesday, April 19, 2005**1:30 p.m. - 5:00 p.m.*

Should Exposure to Domestic Violence Be Defined as Child Maltreatment: Issues for Policy and Practice

Betsy McAlister Groves, M.S.W., L.I.C.S.W., Boston Medical Center; Isa Woldegiorgis, Domestic Violence Unit, Department of Social Services; and Marilee Kenney Hunt, Massachusetts Governor's Commission on Sexual Assault and Domestic Violence

Presenters review the effects of children's exposure to domestic violence, building on national research and the clinical findings of the Child Witness to Violence Project at Boston Medical Center, one of the first programs in the country to work exclusively with child bystanders to violence. In addition to identifying current State laws and policies regarding child exposure to domestic violence together with the policy and practice standards of the Massachusetts Department of Social Services, the session considers the perspective of battered women in regard to child protection issues, as well as the protection of battered women. A case study illustrates a framework for assessing risk to the child and ways child protection services can be involved in a manner supportive to women victims of domestic violence.



INVITED SPEAKERS



Wade F. Horn, Ph.D.

*Assistant Secretary for Children and Families
Administration for Children and Families
U.S. Department of Health and Human Services*



Joan E. Ohl

*Commissioner
Administration on Children, Youth and Families
Administration for Children and Families
U.S. Department of Health and Human Services*

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Susan Orr, Ph.D.

*Associate Commissioner, Children's Bureau
Administration on Children, Youth and Families
Administration for Children and Families
U.S. Department of Health and Human Services*



Hugh Galligan

*Regional Administrator
Region I Administration for Children and Families
U.S. Department of Health and Human Services*



OPENING PLENARY SESSION

Tuesday, April 19, 2005



KEYNOTE PRESENTATION

6:00 p.m.

Jack P. Shonkoff, M.D.

The Science of Early Childhood Development: Closing the Gap Between What We Know and What We Do

Dr. Jack P. Shonkoff, co-editor of *From Neurons to Neighborhoods* and Chair of the National Scientific Council on the Developing Child, will set the stage for an exciting program focused on how science can be used to guide promising practices in the care of children

who have been abused or neglected. The presentation will begin with an overview of the core concepts of early childhood and brain development and then move on to an exploration of the extent to which some of our current policies and programs are disconnected from that knowledge base. Those who attend this presentation will leave with a deeper understanding of how we can close the gap between what we know and what we do to promote the healthy development of young children who have been maltreated.

THE CONFERENCE RECEPTION FOLLOWS THE OPENING PLENARY SESSION.

The Angels Without Wings Choir promises a joyous welcome in song, setting an inspirational tone to the opening evening ceremonies and to our commitment to the goals of the 15th National Conference on Child Abuse and Neglect. Reverend Dr. Leroy Attles, Pastor of the St. Paul African Methodist Episcopal Church in Cambridge, leads the group of 115 youngsters, ranging from age four to twelve. Their voices soar each Sunday at church services and throughout the year in performances for their community.



Wednesday, April 20, 2005



PLENARY SESSION II

9:00 a.m. - 10:30 a.m.

Judge Constance Cohen

The Role of the Judge in Collaborative Efforts to Reform the System

Judge Constance Cohen, Juvenile Court Judge for the Fifth Judicial District of Iowa since 1994, focuses on the significant role the judge plays in convening stakeholders and providing leadership in joint disciplinary efforts to improve and reform the system. The presentation will emphasize the need for grassroots participation on the part of all players if promising initiatives to achieve positive outcomes for children and families are to succeed. In her current appointment, Judge Cohen adjudicates cases involving child abuse and neglect, termination of parental rights, adoptions, juvenile delinquency, and involuntary hospitalization commitments. She also serves as a frequent lecturer at training events for attorneys, judges, social workers, foster parents, and Court Appointed Special Advocates.

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MINI-PLENARY I

11:00 a.m. - 12:30 p.m.

Dr. Eli Newberger

Child Maltreatment and Character Development in Boys and Girls

Dr. Eli Newberger, a teacher at Harvard Medical School and founder of the Child Protection Team and Family Development Program at Children's Hospital in Boston, summarizes the biological and psychological factors driving behavioral choices in boys and girls. He demonstrates that the gender nature of violence reflects patterns of brain response and behavioral tendencies scripted over generations of adaptation and that maltreatment alters responses and distorts tendencies. Assuring that cognitive capacities and social requirements enable humans to make choices, Dr. Newberger asserts that character manifests itself at the moral nexus where impulses and desires must be reconciled with the needs and rights of others. He uses interview content to illustrate his analysis and concludes with recommendations for ways to strengthen children's character in the face of maltreatment.

MINI-PLENARY II

2:00 - 3:30 p.m.

Listening to the Youth

Young people who have survived the trauma of abuse and neglect offer a unique perspective of the Child Protective Service (CPS) system. We all can learn from this panel of youth who speak about the circumstances that first brought them to the attention of the CPS agency in their states, the agency's response to their situation, and the impact of their experiences with CPS on their lives.

Pamela A. Johnson, National Program Officer for Independent Living, Children's Bureau, Washington, DC; and Amy Lockhart, Youth Program Specialist, ACF Region I, Boston, MA



Thursday, April 21, 2005



PLENARY SESSION III

9:00 a.m. - 10:30 a.m.

D. J. Eagle Bear Vanas

D. J. Eagle Bear Vanas, an internationally acclaimed motivational storyteller and success coach, shares traditional warrior concepts and wisdom to inspire people and organizations to achieve their best in life. With a dynamic mix of humor and practical example, he enlightens as he entertains. Planners of the 15th National Conference on Child Abuse and Neglect feel confident D. J. Eagle Bear Vanas will motivate participants to discover and use their own incredible abilities to maximize resources and provide more effective services to protect children and strengthen families.

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MINI-PLENARY III

11:00 a.m. - 12:30 p.m.

Specialized Treatment and Recovery Services (STARS): Effective Strategies to Engage Fathers in Treatment, Recovery, and Parenting

The STARS program, a component of Sacramento County's child welfare system, works with parents with substance use disorders. As fathers represent 30 percent of the STARS participants, this mini-plenary session highlights strategies for engaging men in services, regaining custody, and assuming parenting roles. The program evaluator, program developer, program manager, and a STARS graduate share these successful strategies and offer recommendations to frontline workers and program administrators for replication of this model in other jurisdictions.

Three key strategies provide the basis for the STARS program: motivational interviewing, role modeling, and accountability. STARS workers help fathers understand that they need to recover "for their kids" and that recovery is separate from the child welfare case. This approach facilitates the father assuming responsibility for his recovery and his children. The session also identifies personal obstacles fathers often face to changing their lives and reassuming parental responsibilities, including late-stage addiction, resistance to the "system," lack of hope, and the feeling of dismissal by the Dependency Courts.

Nancy K. Young, Ph.D., National Center on Substance Abuse and Child Welfare, Irvine, CA; Jeffrey L. Pogue, Bridges Inc., Sacramento, CA; and Sanford Robinson, Jon Smyth, Specialized Treatment and Recovery Services, Sacramento, CA

THE COMMISSIONER'S AWARD CEREMONY

6:00 p.m. - 9:00 p.m.

The Commissioner's Award Ceremony pays tribute to an individual selected from each state and U.S. territory in recognition of her or his outstanding contribution and commitment to the field of child abuse and neglect. Joan E. Ohl, Commissioner, Administration on Children, Youth and Families, U.S. Department of Health and Human Services, presents this prestigious award. By invitation only, the Award Ceremony and Reception will be open to honorees and their guests.



Friday, April 22, 2005



PLENARY SESSION IV

9:00 a.m. - 10:30 a.m.

Reverend Gloria Elaine White-Hammond, M.D.

Just Do It

A co-pastor of the Bethel African Methodist Episcopal Church in Boston and a pediatrician at the South End Community Health Center, Gloria White-Hammond confronts the issue of child abuse and neglect from multiple perspectives, including: as a devoted professional working to promote health and healing among children from some of Boston's most vulnerable communities; and as a humanitarian striving to address and redress the problem

of the modern-day enslavement of southern Sudan's women and children. Her sense of urgency, however, comes from another critical source – as a survivor of childhood sexual abuse. In *Just Do It*, Dr. White-Hammond shares her personal journey from victim to victor. She reflects on the public culture that facilitates the ongoing victimization of children, emphasizing the need to confront this issue on policy and programmatic levels and for advocates to take heart in their efforts to tackle child abuse and neglect.

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MINI-PLENARY IV

11:00 a.m. - 12:30 p.m.

Engaging State Legislators to Improve Child Welfare Oversight

This mini-plenary session focuses on engaging state legislators to use Child and Family Service Reviews and related state quality assurance efforts to improve their oversight of child welfare. The session identifies the various strategies state agencies have used to involve legislators in these reviews, as well as lessons from states that have forged partnerships with legislatures to support implementation of their Program Improvement Plans. Panelists include representatives of the National Conference of State Legislatures and the Administration for Children and Families in addition to a state legislator and a state child welfare agency administrator.

Linda Mitchell, Administration for Children and Families, Region I, Boston, MA; and Steve Christian, National Conference of State Legislatures, Denver, CO



Saturday, April 23, 2005



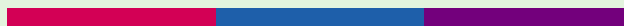
CLOSING LUNCHEON SPEAKER

1:00 p.m. - 3:30 p.m.

Donald C. Bross, Ph.D., J.D.

Illuminating Child Abuse in the Context of Human Experience

Donald C. Bross, Ph.D., J.D., Professor of Pediatrics at the University of Colorado School of Medicine and Director of Education and Legal Counsel for the Kempe Children's Center of the University of Colorado Health Sciences Center, addresses child abuse in the context of its connection and significance to critical problems in contemporary human experience. He identifies the broad range of contributors to progress in understanding, preventing, and treating child abuse, ranging from the fields of social work, psychology, and pediatrics to new forms of imaging and genetics. Dr. Bross notes the current attention directed to encouraging "ownership" of the problem on the part of the child and family and suggests a focus on the trauma inflicted on developing children by family members as the richest potential source for further illuminating child abuse and thus improving the human condition.



The Children's Bureau and the National Co-Sponsors of the 15th National Conference feature the best speakers the field has to offer, from new voices not widely heard to speakers long recognized for their contributions. We also are committed to presenting sessions throughout the Conference that address current issues and promising practices.

Sessions reflect the Conference theme, *Supporting Promising Practices and Positive Outcomes: A Shared Responsibility*, and fall into six Learning Clusters:

1. *Bridging Child Maltreatment Research and Practice*
2. *Protecting Children Through Strengthening Families*
3. *Developing and Sustaining Collaboration*
4. *Focusing on the Frontline*
5. *Reframing the System to Promote Positive Outcomes*
6. *Treating and Intervening with Children to Improve Outcomes*

The following is a preview of some of the more than 150 sessions that will be offered during the Conference. Due to space limitations, we are unable to list all of the sessions. Please note that the Conference Program, which you will receive at Registration, will contain a complete listing together with a brief description of each session.

Cluster 1

Poly-Victims: A Concept for Targeting and Helping High Risk Children and Youth

David Finkelhor, Ph.D.

Findings from the Consortium of Longitudinal Studies of Child Abuse and Neglect (LONGSCAN): Implications for Policy and Practice

Desmond Runyan, M.D., Dr.P.H.; Howard Dubowitz, M.D., M.S.; Diana English, Ph.D.; Richard Thompson

Protecting Children from Sexual Abuse: Report from the National Risk and Protective Factors Project

Alisa Klein, M.A.I.P.; Daniel Whitaker, Ph.D.

Improving Child Abuse Investigations: Perceptions and Experiences of Victims and Caregivers

Amy Shadoin, Ph.D.; Lisa Jones, Ph.D.; Suzanne Magnuson, M.P.H.

National Evaluation of Child Welfare Training: Findings from Cross-Site Analysis of Grantees

Mary Collins, Ph.D.; Sunny Shin, M.S.W., Ph.D.; Celina Miranda, M.S.W., M.Ed.; Heather Rheaume, M.S.W.

Research on Parent Leadership: Significance and Findings

Peggy Polinsky, M.S.W.; Ph.D.; Lisa Pion-Berlin, Ph.D.; Joe Gonzales

Addressing the Myth: The Relationship of Domestic Violence to Child Protective Service Case Decision-Making and Case Outcomes

Diana English, Ph.D.

Cluster 2

Strategies for Assessing and Measuring Program Fidelity

Diane DePanfilis, Ph.D., M.S.W.; John Lutzker, Ph.D.; Heather Girvin, Ph.D., M.S.S.W.; Melissa McDermott-Lane, L.C.S.W.-C.

Serving Families in the Child Welfare System When There Is Caretaker Mental Illness

Marion Freedman-Gurspan, M.S.W.; Joanne Nicholson, Ph.D.; Valerie Lovelace-Graham, M.A.; Carmen Martinez-Constable

Natural Helping Networks: An American Indian and African American Culturally Competent Model of Practice

James Decker, Ph.D., L.C.S.W.; John Red Horse, Ph.D.; Willie Elliott, Min.D., L.I.C.S.W.

Preventing Child Abuse and Empowering Families: An Evaluation of Crisis Nursery Service Outcomes

Susan Cole, Ph.D.; Kathryn Conley Wehrman, Ph.D., L.S.W.; Ginny Dewar, M.S.W., L.C.S.W.; Laura Swinford, M.S.W., L.C.S.W.

Serving Children and Families with Substance Abuse and Mental Health Services Administration Model Programs

Gale Held, M.P.A.

Collaborative Nurse Home Visiting Model Uses Technology to Strengthen Families

Sharon Rohrbach, R.N.; Patricia Temple, M.D., M.P.H.; Melanie Lutenbacher, Ph.D.; Ben Cooper, B.A.

Parenting Education for Men Who Abuse or Control Their Partners

David Adams, Ed.D.

Improving Family-Strengthening Policies and Practices in Child Welfare and Other Human Service Agencies

Steven Preister, D.S.W.

Strengthening Families: Healthy Marriage Component

Cyndee Odom

Cluster 3

Child and System Outcomes from Multidisciplinary Assessments of Substantiated Serious Child Protective Service Cases Involving Young Children

Kathleen Coulborn Faller, Ph.D., A.C.S.W.

Fathers Collaborative: Successes, Challenges, and Lessons Learned in Promoting Child Abuse Prevention

Kathryn L.W. Rudy, M.S.W., L.S.W.; Eric Yenerall, M.A., M.Ed.

Capturing and Promoting Success in Rural Child Welfare

Selena Berrier, M.S.W.; Gary Nelson, D.S.W.

Addressing Child and Family Well-Being: Developing and Implementing a Strength-Based Integrated Services Initiative

Wendy Breitner, Ph.D.; Anne Boyer, C.S.W., M.P.A.; Basia Kinglake, C.S.W.

A Private/Public Partnership: Domestic Violence Advocates Co-Located in a Child Welfare Agency

Linda Shannon, M.S.W.; JoAnn Bruch, M.S.W.; Cindy Mercer, D.V.S.; Kristi Nickerson

Impact of Current Substance Abuse Issues on Child Abuse and Neglect

Nancy Young, Ph.D.; Cathleen Otero, M.S.W., M.P.A.

Program Start Up: Building the Path Together and Successful First Steps

Carol Harper, M.P.A.; Crystal Collins-Camargo, M.S.W., A.B.D.; Indra Trujillo, M.S.W.

A Public Health Approach to Building Permanent, Grassroots Collaboratives Dedicated to Preventing Child Sexual Abuse

Jetta Bernier, M.A.; Rebecca Bialecki, Ph.D.; Anne Douglass, Ed.M.; Lisa Schott, L.I.C.S.W.

Cluster 4

Surviving the Witness Stand

Pamela Montgomery, A.C.S.W.; Elizabeth Still, M.A.

The Digital Divide in Child Abuse and Building Bridges to the Future

Karen Rich, M.B.S.; Tom Hanna

What Helps Combat Secondary Trauma: Results of a Multi-Agency Study

Jay Peters, Ph.D.; Jacquelynne Charity, L.M.S.W.; Cathleen Dunlap, L.M.S.W., M.Ed.; Barbara Goosens, L.M.S.W.

Challenging Workforce Retention Using a Research Agenda

Marion Israel, D.S.W.; Roslyn Chernesky, D.S.W.; Jodi Hill, M.S.W.; Tracy Davis, M.S.W.

Caseload Standard Development and Workload Management: Keys to Practice Incentive Program Strategy Achievement

Theresa Costello, M.A.; Deborah Harper, B.S.W.; Merlin Weyer, M.P.A.; Todd Holder, M.S.W.

Public Child Welfare Workforce Recruitment and Retention: A Longitudinal Participatory Research Initiative

Hal Lawson, Ph.D.; Charles Auerbach, Ph.D.; Brenda McGowan, Ph.D.

Cluster 5

Understanding and Implementing the Child Abuse Prevention and Treatment Act Amendments of 2003

Howard Davidson, J.D.; Thomas Birch, J.D.

The Role of Substantiation in Future Child Protective Service Policies and Practices

Ying-Ying Yuan, Ph.D.; Patricia Schene, Ph.D.; Diana English, Ph.D.; Carole Johnson, L.I.S.W.

Reframing Child Abuse and Neglect: An Agency/University/Community Partnership Addressing Racial Disparities in Child Welfare

Kathleen Belanger, M.S.S.W.; Dawn McCarty, M.S.W., Ph.D.

Referring Young Children to Part C Early Intervention: Who Are They and How Many?

Steven Rosenberg, Ph.D.; Michael Ames, M.S.W., M.B.A.

Improving Child Welfare Practice: Results of 52 Child and Family Services Reviews

Linda Mitchell; Will Hornsby, M.S.W.

Specialized Services for Parents with a Mental Illness

Cheryl Burack, M.S.; Alece Richardson, B.S.W.

Experiences with Referring Child Welfare Involved Families with Young Children to Early Intervention Services

Jennifer Lutz McDonald, M.A.; Linda Edwards, M.Ed.; Kathy Savage Mills, M.A., M.S.W., L.I.C.S.W.; Donna St. Onge, M.S., L.S.W.

Accreditation: A Method of Encouraging a Broad Range of System Reform

Allison Blake, Ph.D.; Brenda Williams-Gray, C.S.W.; Amanda Wesley, M.S.S.W.

Cluster 6

Culture and Tradition: Improving Outcomes for Children within a Native American Community

Gail Werrbach, Ph.D.; Marjorie Withers, M.S.; Elizabeth Neptune

The Role of Early Childhood Programs in Improving Well-Being Outcomes for Children in the Child Welfare System

Elena Cohen, A.C.S.W.

Project Connect: Producing Positive Outcomes for Children with Severe Emotional Disturbances

Deborah Parsons, M.A.; Theodore Cross, Ph.D.; Jesse Solodar

Therapeutic Child Care: Comprehensive Intervention for Traumatized Children in a Community-Based Early Education Center

Holly Bishop, M.S.W., L.I.C.S.W.; Catherine Ayoub, R.N., Ed.D.; Victoria Barrios, M.A., M.Ed.

Child Maltreatment Intervention: Alternative and Traditional Response Working in Tandem

Dave Rooney, M.S.W.; Gay Bakken, M.S.W.

Crisis Intervention Services for Children Exposed to Violence: Spokane Safe Start

Christopher Blodgett, Ph.D.; Gary Woods, M.A.

Resiliency Building and Sensory Integration Strategies for Young Children with Developmental Challenges

John Pagano, Ph.D., O.T.R.

Effects of Alcohol Related Neglect on Cognitive, Emotional, Social, and Sexuality Development and the Impact of Treatment

Paula MacLan, Ph.D.

SKILLS SEMINARS

The Adult-Adolescent Parenting Inventory (AAPI-2): Identifying and Treating High Risk Families

Stephen Bavolek, Ph.D.

Strengthening Families Through Play

Heidi Brinig, M.A.; Louisa Kile

Leading Groups Through Trauma: Frontline Recovery and Resiliency

Sheryl Brissett-Chapman, Ed.D., A.C.S.W.; Lisa Albury, M.S.W.

Do Right by Kids: Recognizing and Reporting Child Abuse and Neglect

Patricia Coury-Doniger, F.N.P.C.; Roberta McCaffery, B.A.

Using Inter-Dependency to Overcome Co-Dependency: A Community Transition to Family Treatment Drug Court

Margaret Dhillon, M.S.W.; Nolan Dawkins, J.D.; Keith Robinson, M.S.W.; Shawna Dillner

Transforming Child Welfare Daily Practice: Synthesis of Community-Based Family-Centered Approaches and Structured Decision Making

Raelene Freitag, M.S.W., Ph.D.; Carol Whipple; John Zalenski, Ph.D.

Implementing Cultural Competency in Work with Native American Children and Families: Concept to Practice

Linda Herzberg, M.S.W., L.C.S.W.; J. Wilson Watt, Ph.D., M.S.W.

Reflective Supervision and Strength-Based Tools: A Powerful Combination for Staff and Supervisors

Karen Johnston, M.S.W., L.C.S.W.

Empowering Children in the Court System: The Child Advocate Model of Representation

*Pauline Mandel; Joan Little; Seri Wilpone, J.D.;
Melanie Klein, M.A., M.S.S.W., J.D.*

Strengths, Skills, and Support: A Family Development Approach to Child Protective Services

Heather Meitner, B.A.; Katie Palmer-House, M.A.

Promoting Safety: Treatment of Sexualized Children

*Betsy Offermann, L.C.S.W.-C.; Karen Neal, L.C.S.W.-C.;
Cindy Rollo, L.C.S.W.-C.; Aminah Wells, L.C.S.W.-C.*

Parent-Child Interaction Therapy: Training for Professionals Who Work with High-Risk Families

*Anthony Urquiza, Ph.D.; Jean McGrath, Ph.D.;
Nancy Zebell, Ph.D.*

The Resilience Skill Seminar for Practice Innovations

Carol Whipple, M.S.; Marc Mannes, Ph.D.

ROUNDTABLES

Protecting Children with Special Needs: Working with Other Professions to Create Responsive Services

Michelle Armstrong

The Fourth National Incidence Study of Child Abuse and Neglect (NIS-4): Design and Status

Andrea Sedlak, Ph.D.

Protecting Children Through Strengthening Families: Healthy Marriage Initiative with Refugee Families

*Rowena Fong, Ed.D.; Noel Busch; Laurie Cook Heffron,
M.S.W.; Anita McClendon*

Restructuring Child Welfare: Analysis of a Controversial Experiment in Florida

Susan Kinnevy, Ph.D.

Understanding and Responding to Racial Disparities in Child Welfare Services

*Susan Wells; Andrea Sedlak, Ph.D.; John Edmonds,
M.S.W., A.C.S.W.; Maxie Rockymore, B.S.*

POSTER SESSIONS

Designing a Medical Home for Child Maltreatment Victims

Nina Agrawal, M.D.

Achieving Permanency for Children in Families with Alcohol and Other Drug Problems

*Jody Brook, L.M.S.W., L.C.S.W., Ph.D.; Tom McDonald,
Ph.D.*

Best Practices in Permanency Planning in Public Child Welfare: An Oklahoma Example

Stephanie Bryson, L.I.S.W.

Child Abuse Internet Education Initiative

*Hannah Galvin, H.M.S.-IV; Andrea Vandeven, M.D.,
M.P.H.*

Using Research to Enhance Understanding of Policies and Practices Promoting Tribal Permanency for Indian Children

*Deb Johnson-Shelton, Ph.D.; Susan Baxter Quash-Mah,
M.A.; John Light, Ph.D.*

Treating Children Victims of Cumulative Trauma: An Innovative Model

*Ibrahim Kira, Ph.D.; Gary Elgouhri, M.D.; Hani Bazzi;
Alya Kazak*

A University and Child Protective Service Collaboration to Provide Effective Parent Education

William McGuigan, Ph.D.; Wendy Middlemiss, Ph.D.

Great Beginnings Start Before Birth: Findings from Focus Group Discussions with Parents and Home Visitors

*Helen Reif; Ching-Tung Wang, Ph.D.; Domarina Oshana,
Ph.D.*

FaCES: An Innovative Program to Provide Health Evaluation Services to Recently Placed Foster Children

Linda Sagor, M.D., M.P.H.

A Rural Southern Illinois Medical Network for Abused Children: From Dream to Reality

*Deanna St. Germain, D.O.; Ginger Meyer, M.S.W.;
Cheryl Peterson, Ph.D.*

The Effects of Domestic Violence on Infant Health Factors and Child Abuse Rates

William McGuigan, Ph.D.

EXPERIENTIAL LEARNING OPPORTUNITIES (ELOs)

The following Experiential Learning Opportunities have been arranged for the 15th National Conference on Child Abuse and Neglect. Space is limited; reservations should be made in advance and will be accepted on a first-come basis. Please note that if the minimum participation requirement is not met, these events may be cancelled. A minimum of two hours should be allotted for each Experiential Learning Opportunity. There is no charge for admission. Transportation will be provided, and a light meal will be available. Buses will depart from the front of the Sheraton Boston Hotel.

Families First Health and Support Center at the Community Campus: Developing and Sustaining Collaboration

100 Campus Drive, Suite 12
Portsmouth, NH 03801

Tuesday, April 19
9:00 a.m. – 1:00 p.m.

Families First Health and Support Center successfully co-locates and collaborates with eight other social service agencies since the creation of the Community Campus by the Foundation for Seacoast Health in November 1999. This approach of providing seamless services benefits thousands of individuals and families, as well as agency staff. To better serve the Greater Seacoast community, Families First, a community health, dental, and family support center, as well as a mobile program for the homeless, works with Head Start; the Community Child Care Center; the Portsmouth Early Education Program for preschoolers with disabilities; the New Heights teen center; Info Link, which is phone and Web information and referral; Stepping Stones for adults with a brain injury; and the Child Advocacy Center for children who are victims of sexual abuse.

Two ten-minute videos describe for visitors the Community Campus and Families First. A panel of representatives from the nine agencies plans to share their collaboration experiences, followed by a tour of the Community Campus.

6th Annual Boston Provider Exposition and Family Resource Day

The Reggie Lewis Track and Athletic Center
1350 Tremont Street, Roxbury, MA 02120

Wednesday, April 20
12:15 p.m. – 5:15 p.m.

The Boston Provider Exposition and Family Resource Day creates an opportunity for service providers to educate child protective workers, family members, and the community-at-large about services available to families. This event is unique, given its primary focus on offering to families, especially those who are Department-involved, every opportunity to become knowledgeable about available services. Communities for People Inc., the Massachusetts Department of Social Services, the African American Association of Greater Boston, the Roxbury Community College, and the Reggie Lewis Track and Athletic Center jointly sponsor this information day.

At the most recent event, 80 different organizations participated. In addition to table displays and informative breakout sessions throughout the day, the Provider Exposition and Family Resource Day gives youth the chance to talk about their experiences in state custody, parents the time to discuss the importance of family-centered practice, and teens the chance to link to work opportunities. Food, children's activities, and raffle prizes add to the day's festive nature.

Medford Family Network of the Medford Public Schools

489 Winthrop Street
Medford, MA 02155

Thursday, April 21
10:45 a.m. – 2:30 p.m.

Celebrating its 10th year of service, the Medford Family Network of the Medford Public Schools is a fully-funded and universally accessible parenting education and family support program. The Network strives for a positive impact on the developmental process of children from birth to age six, providing parenting education curricula and workshops, discussion groups, age-specific inclusive playgroups, new parent groups, home visitation, citywide family events, lending libraries, a family resource/drop-in center, information and referral services, family literacy initiatives, English languages classes, support groups, and individual consultation. In addition, the Network offers programs for fathers, grandparents, single parents, parents of children with special needs, and parents who work at home and other caregivers.

Visitors will tour the New Center. Various video, parent, and provider presentations offer opportunities to explore the success and ongoing investment that stems from collaboration with a broad range of partners from early care and childhood programs, municipal agencies, businesses, private donors, public and foundation grants, and child protective services. Community leaders share cutting-edge approaches to actualize shared responsibility for protecting children and strengthening families.

Suffolk County Family Justice Center/ Children's Advocacy Center of Suffolk County

989 Commonwealth Avenue
Boston, MA 02215-1308

Thursday, April 21
11:00 a.m. – 1:30 p.m.

One of the first of its kind in the country, the Suffolk County Family Justice Center is scheduled to open in the spring of 2005. This new initiative intends to co-locate domestic violence, sexual assault, and child abuse services all under one roof, joining with the Children's Advocacy Center of Suffolk County.

In a 33,000 square foot building donated by Boston Mayor Thomas M. Menino, the Family Justice Center plans to offer an array of services, including law enforcement, criminal justice, victim advocacy, civil legal assistance, medical counseling, housing assistance, and more. By co-locating a comprehensive, coordinated, and multidisciplinary network of domestic violence, child abuse, and sexual assault prevention and professional intervention, the Suffolk County Family Justice Center seeks to enhance victim services and increase offender accountability.



Host of the **15th National Conference on Child Abuse and Neglect**, the city of Boston, known as America's Walking City, also is one of America's oldest cities. Over 200 years of history beckon visitors to explore.

Boston belongs to a diversity of people whose heritage is drawn from every corner of the world. It is a city packed with Revolutionary historical sites, remarkable architecture, great art venues, lively sidewalk cafes, and diverse shopping opportunities. Located on the Charles River and Boston Harbor, residents and visitors welcome the opportunity to enjoy the outdoors and waterfront. The city is also home to America's oldest public park, the Boston Common. A place to graze sheep and cattle until 1830, today the Boston Common is a beautiful park for strolls and picnics, as well as the setting for various entertainment productions and charity fitness events.

Boston numbers more cultural organizations per capita than many other major cities, including New York and Chicago. Some of Boston's most enduring attractions include the John F. Kennedy Library and Museum, the New England Aquarium, the Children's Museum, and the Museum of Science. Culture lovers flock to the Museum of Fine Arts, the flower-filled courtyard of the Isabella Stewart Gardner Museum, the Boston Symphony, and the Boston Ballet. The Red Sox, the Patriots, the Bruins, the Celtics, and the Revolution provide professional sports league action.

In the heart of downtown Boston, Faneuil Hall Marketplace serves as the seat of American history and the site of the country's most famous shopping and dining experiences. For over 250 years, the marketplace has played an integral role in the life of Boston's residents. Faneuil Hall Marketplace, adjacent to historic Faneuil Hall, is bordered by the financial district, the waterfront, the North End, Government Center, and Haymarket.

A most accessible city, Boston's reputation as a walking city actually relies on the creation of one of America's first historic walking tours, The Freedom Trail. The Freedom Trail Foundation strives to preserve this perfect introduction to Colonial Revolutionary Boston. The Freedom Trail leads the visitor to 16 historical sites in the course of two to three hours, covering 250 years of America's most significant past and highlighting Boston as the unique city it truly is.

Boston also possesses such unique cultural treasures as the new Dreams of Freedom Museum, the Museum of Afro American History, and the African Meeting House, the oldest African-American church building still standing in the United States. The Black Heritage Trail meets the Freedom Trail and takes visitors through Boston's Beacon Hill neighborhood, recounting the early history of Boston's African-American community.

Also noticeable throughout the city of Boston and across the river in Cambridge are the large number of students who flock to the city each fall to attend the 74 higher education institutions. The Boston area is home to Harvard University, Massachusetts Institute of Technology, Boston College and Boston University, to name only a few. The presence of these colleges and universities draws students and professors with various academic and cultural backgrounds, further enriching the community.

In April 2005, the city of Boston hosts its 109th Boston Marathon. The Boston Marathon, the world's oldest annual marathon, ranks as one of the most prestigious road racing events, distinguishing itself as the pinnacle event within the sport of road racing by virtue of its traditions, longevity, and method of gaining entry into the race.

Boston

Make the most of your trip to Boston by taking advantage of all the city has to offer!



SPECIAL EVENTS AND ACTIVITIES

MONDAY, APRIL 18, 2005

Boston Marathon Viewing

12:00 - 4:00 p.m. *(ON YOUR OWN)*

Come line the route and cheer the runners of the country's oldest and most famous marathon. The 109th Boston Marathon starts at 12:00 noon. By 2:00-2:15, the crowd expects the first of the anticipated 20,000 runners to cross the finish line of the 26.2 mile marathon. The race ends on Boylston, the same street as the Conference hotel.

TUESDAY - FRIDAY

Fitness Walk

6:30 - 7:30 a.m. daily *(RAIN OR SHINE)*

Unique to Boston, this early morning workout increases your heart rate while you enjoy city sites. Wear comfortable walking shoes and meet in the hotel lobby at 6:30 a.m. Your walk leader, Mike Lalor of Teammates, and a former NHL player, Stanley Cup winner, and certified fitness trainer, promises to wake you up, work you out, and show you Boston all at the same time. Advance registration is required on the Conference Registration Form, the Special Events section.

Cost: \$5 pp per day

WEDNESDAY, APRIL 20, 2005

The North End Experience

6:00 - 9:00 p.m.

Treat yourself to dinner and a self-guided and self-paced stroll of Boston's North End. Linger at an Italian bistro or go in search of the best prosciutto in one of Boston's oldest residential neighborhoods, a delightful labyrinth of narrow streets and exotic marketplaces. Pizza, homemade pastas, fresh breads, imported olive oil, cappuccino and espresso all await your pleasure as does an indulgence from one of the neighborhood's most infamous Italian bakeries, Mike's Pastry. A gateway for immigrants from around the world, the North End also is home to the historic Old North Church and the Paul Revere House.

Cost: No charge

Transportation to and from North End will be provided.

Ghosts & Gravestones

6:00 - 9:00 p.m.

Dare to take a *frightseeing* tour – a lighthearted and spine tingling peek into the dark side of Boston history! A two hour trolley ride unveils many a Boston mystery – shedding light on Edgar Allen Poe, Lizzie Borden, and other native celebrities. Tales of historical haunts and heroes, ghosts and ghouls entertain and spook the visitor in a walk about two of Boston's oldest burial grounds. *(Please be aware that participants should be able to manage a short walk uphill and to climb a few stairs. Remember to dress warmly and to wear comfortable shoes.)*

Cost: \$28 pp

Transportation to and from the tour will be provided.

THURSDAY, APRIL 21, 2005

Walking Tours of Boston

6:00 - 8:00 p.m.

SEE BOSTON AT HER BEST — BY FOOT! RAIN OR SHINE!

The Victorian Architecture of the Back Bay

Learn the history behind the Victorian architecture of Boston's infamous Back Bay during this 90-minute guided tour. The tour highlights one of America's richest collections of art and architecture. Its treasures include Trinity Church, the Boston Public Library, and stately rows of brownstone mansions. See architect T. M. Clark's premier use of compression arches and decorative terra cotta tiles in pure Richardson Romanesque style. Remember to wear those good walking shoes and bring a warm jacket.

Cost: \$10 pp

Transportation to and from the tour will be provided.



Beacon Hill

A National Historic District, Beacon Hill intrigues with its working gas lamps, ancient elms, and brick sidewalks. To add to the charm, its 19th-century row houses are protected by architectural restrictions governing such details as the color of the doors. A wander down Mount Vernon Street shows the visitor Beacon Hill at its finest. Charles Bulfinch, Boston's federal period architect and one of the developers of Beacon Hill, designed several buildings on this street, including the State House. Be sure to notice details as you walk along. Ironwork hangs at the main floor level of many houses. Brass knockers of every imaginable design decorate doors. Carved lintels sit above doors and windows while foot scrapers on doorsteps take interesting forms. Include Louisburg Square in your tour, the address most associated with Boston wealth and privilege. Moguls still live here, as does Senator John Kerry. By daylight or at twilight, "The Hill" casts a spell of enchantment. (Please be aware that participants should be able to manage walking one mile, both uphill and on cobblestone streets.)

Cost: \$10 pp

Transportation to and from the tour will be provided.

The Black Heritage Trail

Explore the history of Boston's 19th century black community with a walk along the Black Heritage Trail (a 1.6 mile distance). Visit 10 historic sites, including stops at the Lewis and Harriet Hayden House, the Underground Railroad, and the Robert Gould Shaw and 54th Regiment Memorial, a testimony to the service of blacks during the Civil War. Explore the African Meeting House, the oldest standing black church in the United States. Also known as Black Faneuil Hall for its reputation as the center of political activity, the Meeting House is the very heart of the Heritage Trail. Also tour the Abiel Smith School, the nation's first public school for African American children. The recently restored African Meeting House and the Abiel Smith School stay open to the public for tours and special exhibits.

Cost: \$10 pp

Transportation to and from the tour will be provided.

Boston Harbor Boat Cruise

6:00 - 9:00 p.m. (Mass Bay Line)

Relax as you experience Boston by sea. The Boston Harbor Boat Cruise invites you to enjoy a splendid buffet together with the entertainment of a disc jockey and dancing beneath a spectacular skyline view. The Lobster Bake Buffet menu serves New England clam chowder, boiled live lobster with butter or a ten-ounce sirloin strip steak, corn-on-the-cob, coleslaw, baked potato, rolls and butter, seasonal fruits, and coffee and tea.

Cost: \$35 pp

Transportation to and from the cruise will be provided.

FRIDAY, APRIL 22, 2005

Boston Duck Tour

"One big splash and the rest is history!"

6:00 - 7:30 p.m.

This fully narrated historic tour takes place in an authentic World War I amphibious vehicle, traveling through the streets of Boston and then into the Charles River. The fun begins as soon as passengers come aboard! Come rain or shine, one of the legendary *conDUCKtors* greets visitors and navigates them to all the sites that make Boston the birthplace of freedom.

Cost: \$24 pp

Transportation to and from the tour will be provided.

Faneuil Hall Experience

6:00 - 10:00 p.m.

Shuttle to Faneuil Hall/Quincy Market for dinner and shopping in the more than 150 shops and restaurants for a self-guided and self-paced evening. Every day of the year, Faneuil Hall Marketplace proves one of America's first and foremost urban attractions, welcoming 14 million guests annually. It is the lively core of Boston's historic waterfront. From the break of dawn 'til the wee hours, its bubbling brew of shops, restaurants, performers, and events invites visitors to food, fun and great people-watching. Shop amongst the Bull Market Push Carts showcasing the colorful wares of over 100 New England artisans and entrepreneurs.

Cost: No charge

Transportation to and from Faneuil Hall will be provided.

GETTING THERE...

By Car, Bus, and Train

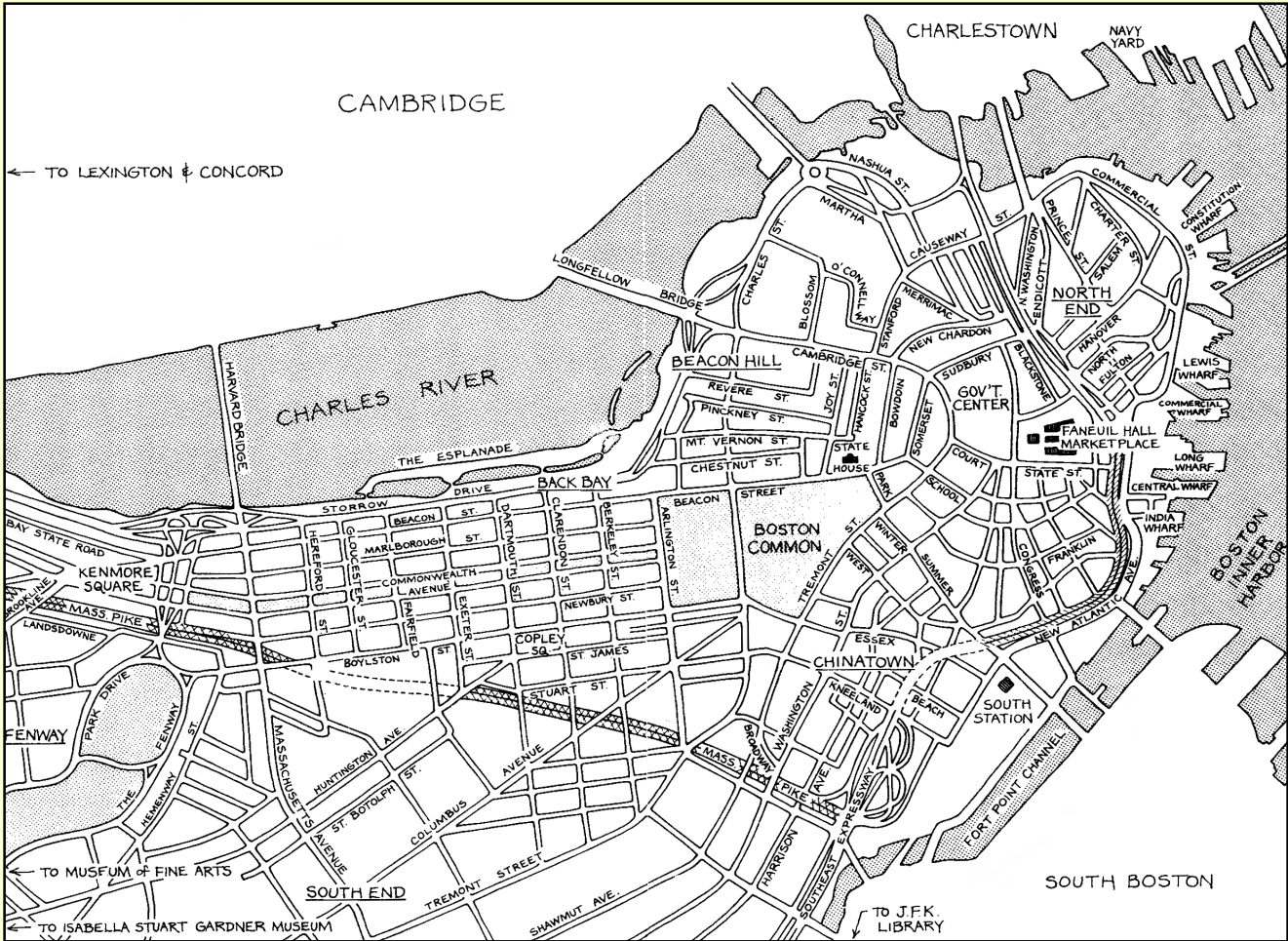
Traveling to Boston is simple and convenient. Numerous bus companies, trains, and interstate highways provide easy access.

There are three main routes into Boston. Travelers take route I-90, the Massachusetts Turnpike, from the West; and I-95 and I-93 from the North and South.

Several bus companies offer bus service to and from Boston. Bus lines arrive and depart from South Station, which is conveniently located two miles from the Sheraton Boston Hotel. Greyhound is one of many bus companies serving the Boston area. For more information, including fares and schedules, call Greyhound at (800) 231-2222.

Amtrak has frequent train service to Boston from New York and other points in the Northeast Corridor. The trip from New York takes approximately 3.5 hours on Acela Express trains and about 4 hours on other trains. Amtrak conveniently stops at Back Bay Station, which is less than one mile from the Conference hotel. Special discounts have been arranged with Amtrak. Please use the discount code provided to receive a 10 percent discount on tickets. (Some restrictions and fees may apply.)

	Discount Fare Code	Telephone
AMTRAK	X56E-926	(800) 872-7245



By Air

Boston's Logan International Airport is New England's largest transportation center. The airport has five passenger terminals, A-E, each with its own ticketing, baggage claim, and ground transportation facilities.

A five to 12 percent discount fare has been arranged with several airlines (shown in a chart on the next page) for participants traveling roundtrip to the 15th National Conference on Child Abuse and Neglect.

To make your reservations, call your airline of preference, identify yourself as a participant of the 15th National Conference on Child Abuse and Neglect, and provide the Discount Number that corresponds to the airline you have chosen. Participants receive higher discounts when reserving tickets 60 days in advance. Please note that some restrictions and service fees may apply.

Car Rental, Taxi, and Airport Shuttle Services

Upon arrival at Logan International Airport, participants may choose among many local transportation services, including rental cars, taxi cabs, and the Massport shuttle bus.

Currently, there are eight rental car companies operating at Logan International Airport: Alamo, Avis, Budget, Dollar, Enterprise, Hertz, National, and Thrifty. Enterprise and Thrifty are located outside of the airport, but the companies offer a complimentary shuttle bus that transports passengers to and from the terminal and rental car facility. Shuttles run frequently and stop curbside on the Arrival level for passengers to board. Rental Car services can be found in Terminals B, C, and E. Car rental agencies that offer discounted rates to Conference participants are shown in a chart on the next page.

Boston taxis are available at Logan International Airport terminals 24 hours a day, providing service to all of New England. All areas within a 12-mile radius of downtown Boston are charged a metered rate. The average taxi fare from the airport to the Sheraton Boston Hotel is \$18.00.

Massport is a complimentary shuttle bus service that transports between airline terminals at the Arrival levels, the airport subway station (MBTA Blue Line), Water Transportation Terminal, and Satellite Parking. Massport shuttle bus service operates daily. For the Massport shuttle bus schedule, please visit the Massport: Logan Airport website at www.massport.com/logan/getti_typeo_logans.html. All shuttle buses are wheelchair accessible.

Local Transportation

Upon arrival in Boston, you have the option of taking an MBTA (the T) train into downtown and the neighboring areas. You may use the airport's complimentary Massport shuttle bus to the Blue Line's Airport subway stop.

Subway stations have turnstiles that require \$1.25 MBTA tokens. Tokens are for sale at a booth or a vending machine at these stations. Surface routes and certain stations on the Green Line collect fares on the vehicle as you board, and the Mattapan Trolley collects fares on the vehicle as you leave. Fare boxes accept coins or tokens; exact change is required.

To reach the Sheraton Boston Hotel via the T from the airport, use the Blue Line going westbound toward the Bowdoin Station. Transfer to the Green Line at the Government Center Station. Take the Green Line going toward E. Heath Street Loop to Prudential Station. The Sheraton Boston Hotel is located on the right.

The first T train leaves between 5:00 a.m. and 5:30 a.m.; the last train departs between midnight and 12:50 a.m. Check specific subway lines for exact times.

Participating Airline	Discount #	Telephone	Internet Reservations
AirTran Airways	BOS041805	(800) 247-8726	N/A
America West Airlines	AP6401	(800) 548-7575	Visit www.americawest.com and enter AP6401 into <i>eCertificate</i> text box on the <i>Air Reservation</i> page. Use code AP6401T if purchasing ticket 60 or more days in advance. Continue through the prompts.
American Airlines	5445AF	(800) 433-1790	N/A
Continental Airlines	UZ601B Z Code: ZJ5V	(800) 468-7022	Visit www.continental.com and click on <i>Meeting Sales</i> under the <i>Programs & Services</i> tab. Click on <i>Book MeetingWorks Travel</i> and enter Agreement Code: UZ601B and Z Code: ZJ5V. Continue through the prompts.
U.S. Airways	18183213	(877) 874-7687	N/A

Rental Agency	Discount #	Telephone	Internet Reservation
Avis	J659836	(800) 331-1600	Visit www.avis.com . Follow instructions and, when prompted, enter the Avis Worldwide Discount (AWD) number J659836.
Budget	U061723	(800) 772-3773	Visit www.budget.com . Follow instructions and, when prompted, enter the BCD number U061723.
Enterprise	10E8811	(800) 261-7331	Visit www.enterprise.com . Create a reservation and provide necessary information. Enter the Discount Number in the text box under <i>Optional</i> and continue to follow instructions.
Hertz	CV#036K0001	(800) 654-3131	Visit www.hertz.com . Follow instructions and select "Yes" when asked "I have a discount, coupon or other offer." On the second screen, after entering information under section <i>Where & When</i> , scroll down to section <i>How- (Optional)</i> and enter CV#036K0001 in the <i>Convention (CV) Number</i> text box.

HOTEL RESERVATION INFORMATION

15th National Conference on Child Abuse and Neglect

SUPPORTING PROMISING PRACTICES & POSITIVE OUTCOMES: A SHARED RESPONSIBILITY

April 18-23, 2005 ■ Boston, Massachusetts

The Sheraton Boston Hotel is the designated Conference hotel for the 15th National Conference on Child Abuse and Neglect. Please contact the hotel directly to make reservations.

When making reservations, please request the room block rate for the *15th National Conference on Child Abuse and Neglect*. Provide the names of all guests who will occupy your room. You also may ask the hotel for rates on suites and/or upgrades, if you wish.

HOTEL	SINGLE	DOUBLE/TWINS	CLUB	SUITES
Sheraton Boston Hotel 39 Dalton Street (800) 325-3535	\$159*	\$159*	\$199*	\$359 and up*

* Rates do not include guestroom tax, which is currently 12.45% in Massachusetts.

Nestled in charming and historic Back Bay, the Sheraton Boston Hotel is four miles from Boston's Logan Airport and close to the Financial District, Downtown Crossing, the scenic Charles River, many of Boston's favorite shops, restaurants, and museums, and only one block from famous Newbury Street. Also, the Sheraton Boston Hotel is conveniently connected to 200 shops at the Prudential Center and Copley Place Mall, which feature a wide variety of fine retail establishments. Restaurants offering every type of cuisine and setting are available, including Top of the Hub Restaurant on the 52nd floor of the Prudential Building with its sweeping views of the Boston skyline.

Regarding your hotel reservation, please note that:

- There is a charge of \$10 for each additional person for rooms with more than two occupants.
- The hotel requires a credit card number to guarantee your room reservation.
- The hotel may require a deposit equal to one night's stay to guarantee a room.
- All hotel reservations and expenses are your responsibility.
- Reservation confirmation will be sent to you directly by the hotel.
- Please make any changes or cancellations directly with the hotel. All cancellations must be made 72 hours prior to check-in, or the Boston Sheraton Hotel charges a penalty fee that equals one night's room plus tax.

The deadline for receiving the Conference rate is March 18, 2005. Reservations made after that date will be at the hotel's standard room rates.

REGISTRATION INFORMATION

To register for the 15th National Conference on Child Abuse and Neglect, visit our Web site at:

<http://nccanch.acf.hhs.gov/profess/conferences/cbconference/index.cfm>

or complete the Conference Registration Form and send it, along with your registration fee, to:

15th National Conference on Child Abuse and Neglect
c/o Pal-Tech, Inc.
1901 North Moore Street, Suite 204
Arlington, VA 22209

The registration fee entitles you to participate in the Opening Plenary and Conference Reception, daily Plenary and Mini-Plenary Sessions, Workshops, Skills Seminars, and Roundtables. It also allows access to the Exhibit Hall. You must register separately for Pre-Conference Seminars, as described on the Conference Registration Form. Tickets for Experiential Learning Opportunities, Special Events, and the Closing Luncheon also must be purchased separately.

Early registration is encouraged. A reduced fee of \$275 will be offered to those who register by Monday, February 28, 2005. Registrations postmarked or completed on the Web after that date should include the full Conference fee of \$300. Seniors (65+) and full-time students (with proof of status), as well as one-day participants, may pay an early bird Conference registration rate of \$175, if registered by February 28, 2005. After that date, the rate increases to \$200.

SCHOLARSHIPS

A limited number of partial and full registration scholarships are available. Scholarships cover the costs of Conference registration ONLY. Hotel and Travel expenses are the responsibility of the participant. The scholarship application is available online at: <http://nccanch.acf.hhs.gov/profess/conferences/cbconference/index.cfm>.

CONTINUING EDUCATION CREDIT

The Family Preservation Institute of New Mexico State University will be awarding Certified Documentation of Contact Hours for Continuing Education Unit Credits (CEUs) to a number of professional disciplines: physicians, nurses, attorneys, psychologists, teachers, child care providers, law enforcement officers, and counselors. The Simmons School of Social Work will be awarding Certified Documentation of Contact Hours for CEUs to social workers. The CEUs may be restricted to approval by the accrediting board or organiza-

tion in the individual participant's state of residence. Participants who wish to request review for eligibility in their state may need to apply on an individual basis. Participants will be responsible for paying a \$20 processing fee at the Conference. Only one Certificate will be processed for each Conference participant. The CEU table will be in the Registration Area, located on the Second Floor, Plaza level of the Sheraton Boston Hotel.

EXHIBIT HALL

Vendors, publishers, organizations, and others will share new and innovative information about products and services relevant to the field of child and family services. All morning and afternoon breaks will be held in the Exhibit Hall, open daily Tuesday through Friday and located on the second floor, Plaza Level, of the Sheraton Boston Hotel.

CANCELLATIONS

Cancellation of your Conference Registration must be made in writing. Cancellations postmarked prior to February 28, 2005, are subject to a \$75 administrative fee. There will be no refunds on cancellations after that date. All refunds will be issued after the Conference.

CHILD CARE SERVICES

Daytime childcare will be available during the Conference. If you would like to receive information about these services and related fees, or make reservations, please indicate on the Conference Registration Form.

SPECIAL NEEDS

The Sheraton Boston Hotel is in full compliance with public accommodation requirements of the Americans with Disabilities Act. Please indicate on the Conference Registration Form any special assistance you may require.

AUDIO TAPES

Audiocassette tapes of the general Conference sessions and workshops will be available for sale in a designated area of the Boston Sheraton Hotel.

FOR FURTHER INFORMATION

Please contact the Fifteenth National Conference on Child Abuse and Neglect at (703) 528-0435 or 15Conf@pal-tech.com.

CONFERENCE REGISTRATION FORM

15th National Conference on Child Abuse and Neglect ■ April 18-23, 2005 ■ Boston, Massachusetts

One Form Per Person - Please Type or Print Clearly

Name: _____

Credentials: _____

Title: _____

Organization: _____

Mailing Address: _____

City, State, Zip: _____

Work Phone: _____ Fax: _____

E-Mail: _____

Profession *(Please select one field which best indicates your profession):*

- ☐ Social Work ☐ Education ☐ Court System/Law Enforcement ☐ Medicine/Nursing ☐ Child Advocacy
☐ Mental Health ☐ Research ☐ Agency Administration ☐ Other _____
☐ I would like my name included on the Participant List to be distributed to Conference attendees.
☐ I would like my name included on the Participant List to be shared with exhibitors and vendors upon request.

REGISTRATION FEES

- ☐ **Opening Night Ceremony** (Tuesday, April 19, 2005) ☐ Yes, I will attend. ☐ No, I will not attend.
Cost included in Registration Fee

- ☐ **Pre-Conference Seminar Series** ☐ \$75

Please indicate up to three seminars you would like to attend.

☐ A ☐ B ☐ C ☐ D ☐ E ☐ F ☐ G ☐ H ☐ I

- ☐ **PARTICIPANT Registration** *Postmarked by 2/28/05* *Postmarked after 2/28/05*

Registration Fee ☐ \$275 ☐ \$300

Full-Time Students/Seniors Reduced Fee ☐ \$175 ☐ \$200

Proof of Status Required

One-Day Registration ☐ \$175 ☐ \$200

Please indicate which day you will be attending.

☐ Wednesday ☐ Thursday ☐ Friday ☐ Saturday

- ☐ **PRESENTER Registration** ☐ \$225 ☐ \$275

One-Day Presenter Registration Fee ☐ \$175 ☐ \$200

Please indicate which day you will be presenting.

☐ Wednesday ☐ Thursday ☐ Friday ☐ Saturday

- ☐ **OCAN CBCAP/PSSF Grantees Registration** ☐ \$275 ☐ \$300

Includes Grantees Meeting and Conference Registration Fee

SUBTOTAL \$ _____

FEATURED SESSION

Closing Luncheon on Saturday, April 23, 2005

☐ \$25

SUBTOTAL \$ _____

EXPERIENTIAL LEARNING OPPORTUNITIES

(Space is limited and reservations are required. These events may be cancelled if minimum participation requirements are not met. Transportation is provided to and from events.)

Tuesday, April 19, 9:00 a.m. - 1:00 p.m.

- ☐ Families First Health & Support Center at the Community Campus NO CHARGE

Wednesday, April 20, 12:15 p.m. - 5:15 p.m.

- ☐ 6th Annual Boston Provider Exposition and Family Resource Day NO CHARGE

Thursday, April 21, 10:45 a.m. - 2:30 p.m.

- ☐ Medford Family Network of the Medford Public Schools NO CHARGE

Thursday, April 21, 11:00 a.m. - 1:30 p.m.

- ☐ Suffolk County Family Justice Center/Children's Advocacy Center of Suffolk County NO CHARGE

SPECIAL EVENTS

(Space is limited and reservations are required. These events may be cancelled if minimum participation requirements are not met. Fee includes transportation to and from event.)

Tuesday, April 19 – Friday, April 22

- ☐ Fitness Walk ☐ Tuesday ☐ Wednesday ☐ Thursday ☐ Friday
6:30 a.m. - 7:30 a.m. No. of Guests _____ x \$5 = \$ _____

Please indicate your level of fitness: ☐ Seldom exercise ☐ Exercise twice a week ☐ Exercise daily

Wednesday, April 20

- ☐ North End Experience No. of Guests _____ NO CHARGE
6:00 p.m. - 9:00 p.m.

Wednesday, April 20

- ☐ Ghosts & Gravestones No. of Guests _____ x \$28 = \$ _____
6:00 p.m. - 9:00 p.m.

Thursday, April 21

- ☐ Walking Tour of Boston: Boston by Foot No. of Guests _____ x \$10 = \$ _____
6:00 p.m. - 8:00 p.m. (Please choose one)
☐ Back Bay Architecture ☐ Beacon Hill ☐ Black Heritage Trail

Thursday, April 21

- ☐ Boston Harbor Boat Cruise No. of Guests _____ x \$35 = \$ _____
Lobster Bake Dinner Cruise w/DJ, Cash Bar (Mass Bay Line)
6:00 p.m. - 9:00 p.m.

Friday, April 22

- ☐ Boston Duck Tour No. of Guests _____ x \$24 = \$ _____
"One Big Splash and the Rest is History!"
6:00 p.m. - 7:30 p.m.

Friday, April 22

- ☐ Faneuil Hall Experience No. of Guests _____ NO CHARGE
6:00 p.m. - 10:00 p.m.

TOTAL AMOUNT ENCLOSED \$ _____

ACCESSIBILITY ASSISTANCE

Please identify any special arrangements you need in order to participate in the Conference.

- ☐ Parking for Adapted Vehicles ☐ Interpreter Services ☐ TDD Access

☐ Other, please specify: _____

I would like to receive information on the following:

- ☐ Childcare Services ☐ Continuing Education for _____

For information on scholarships, please visit: <http://nccanch.acf.hhs.gov/profess/conferences/cbconference/index.cfm>.

Make checks payable to: Pal-Tech ref. 15th NCCAN. Please remember to include Participant(s) name on check.

Mail your registration form to: 15th NCCAN, c/o Pal-Tech, Inc., 1901 North Moore Street, Suite 204, Arlington, VA 22209

IMPORTANT TO KNOW

REGISTRATION DEADLINES

Pal-Tech must receive all pre-registration forms postmarked by April 8, 2005. After April 8, 2005, registration will be accepted on-site at the Conference.

Early hotel room registration is encouraged especially since the Boston Marathon marks the start of the Conference week. The Conference hotel room rate is \$159.00 + tax, through March 18, 2005.

The early bird Conference registration deadline is Monday, February 28, 2005. The early bird Conference registration fee is \$275. After February 28, the Conference registration fee is \$300.00.

Seniors (65+), full-time students (with proof of status), and one-day participants may pay an early bird Conference registration rate of \$175.00, if registered by February 28, 2005. After that date, the rate increases to \$200.00.

If you would like to register on-line, please visit us at <http://nccanch.acf.hhs.gov/profess/conferences/cbconference/index.cfm>.

CANCELLATIONS

All cancellations of hotel rooms must be made 72 hours in advance or the charge of the established Conference room rate will apply. Please contact the Sheraton Boston directly at (800) 325-3535 regarding all hotel room cancellations.

All cancellations of the Conference registration must be made in writing, via mail, fax, or e-mail. Cancellations postmarked prior to February 28, 2005, are subject to a \$75 administrative fee.

PAYMENT OF CONFERENCE FEES

All Conference fees must be paid by check or money/purchase order, payable to "Pal-Tech ref. 15th NCCAN." Credit cards (MasterCard & Visa) are accepted for On-line Registrations ONLY.

Only checks and money orders will be accepted at on-site registration. Credit cards will not be an accepted method of payment for on-site registration.

PARKING INFORMATION

The overnight parking fee at the Sheraton Boston Hotel is \$36.00. Additional parking is available at the

Auditorium Garage located at 50 Dalton Street, across from the Sheraton Boston Hotel. Twenty-four-hour parking is available at \$24.00 per day.

REFUNDS

There will be NO REFUNDS ON CANCELLATIONS after February 28, 2005. All refunds for Conference registration cancellations will be issued after the Conference. Participants may expect to receive their refunds within six to eight weeks following the Conference.

SPECIAL EVENT TICKETS ARE NON-REFUNDABLE.

For more information regarding:

CONFERENCE REGISTRATION

15th NCCAN, c/o Pal-Tech, Inc.
1901 North Moore St., Ste. 204
Arlington, VA 22209
Phone: (703) 528-0435
Fax: (703) 528-7957
Email: 15conf@pal-tech.com
Website: <http://nccanch.acf.hhs.gov/profess/conferences/cbconference/index.cfm>

HOTEL RESERVATIONS

Sheraton Boston Hotel
39 Dalton Street, Boston, MA 02199
For Reservations: (800) 325-3535
Hotel Directly: (617) 236-2000
Hotel Fax: (617) 236-6061

Cancellation of your Conference registration must be made in writing. Cancellations postmarked prior to February 28, 2005, are subject to a \$75 administrative fee. After February 28, 2005, there will be no refunds on cancellations. Refunds will be issued after the Conference.

Credit cards are accepted on-line ONLY at <http://nccanch.acf.hhs.gov/profess/conferences/cbconference/index.cfm>. All registration forms must be accompanied by a check or money/purchase order for the total amount, made payable to "Pal-Tech ref. 15th NCCAN." Please remember to *include participant name(s) on check*. Mail your registration to: 15th NCCAN, c/o Pal-Tech, Inc. 1901 North Moore Street, Suite 204, Arlington, VA 22209. For additional information, please call (703) 528-0435, or e-mail 15Conf@pal-tech.com. **NOTE:** Pal-Tech must receive all registration payments by April 8, 2005. Any payments made after April 8, 2005, will be accepted on-site at the Conference.

**FIFTEENTH NATIONAL CONFERENCE
ON CHILD ABUSE AND NEGLECT**

Pal-Tech, Inc.

1901 North Moore Street, Suite 204

Arlington, VA 22209

